

# TRANSFERRING KNOWLEDGE & SKILLS TO PRACTICE CHANGE

A practical guide for Primary Care Partnerships to support member agencies who complete the Victorian Primary Care Partnership (Vic PCP) Online Health Literacy Course

## Who, how, why?

The Vic PCP Online Health Literacy Course has been designed to: increase the knowledge of health service staff about health literacy, and provide information about improvement strategies that can be completed to improve organisational health literacy responsiveness. There are a number of ways that PCPs can support their member agencies who have completed the course.

While the course has a lot of great information and learning, it is just one piece of the health literacy puzzle.

The online course should be used as part of a larger strategy to build organisational health literacy responsiveness.

### OVERALL STRATEGY



### CONTACT MEMBER AGENCIES



You may wish to contact partner agencies to discuss opportunities to work in Health Literacy.

Levels of support may vary between PCPs depending their on capacity or PCP priority areas.

Support may include: Assisting with writing health literacy improvement plans, linking agencies who are working on similar objectives, quality improvement cycles, intensive support for projects or evaluating projects.

### SUPPORT PROJECTS



### RESOURCES AND FEEDBACK



The course includes a number of resources that can be used to support the implementation of health literacy projects.

Throughout the course, participants will be able to provide feedback to improve the course in the future.

### FOR MORE INFORMATION

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