

What are Local Area Coordinators?



Local Area Coordinators (LACs) are employed by the NDIA (National Disability Insurance Agency) to provide information to the participant and their supporters about how the funded supports in the plan can be implemented. This may include providing information about what agencies are registered to provide supports. It may also include assisting the participant to link in with registered providers able to provide the supports as funded in a plan. Local Area Coordinators are also able to provide linkage and referral to community and other agencies for supports not funded by the NDIS.

LACs work with participants to

- Provide assistance to connect to and build informal and natural supports
- Provide assistance with the planning process and effective implementation
- Work with non-participants as part of <https://ilctoolkit.ndis.gov.au/>
- Work with community, providers and mainstream to build inclusion and awareness of the needs of people with disability

Local Area Coordinators do not provide case management, act as an advocate for the person with disability, and they cannot approve an NDIS plan.

How can you contact the BSL NDIS team?

Phone: 1300 BSLNDIS (1300 275 634)

Email: ndis.info@bsl.org.au

Office locations:

- Banyule and Nillumbik – 65 Main St, Greensborough
- Darebin – 293 High St, Preston
- Whittlesea – 1/1 Latitude Boulevard, Thomastown
- Yarra – 95 Brunswick St, Fitzroy

