

Troubleshooting



If things don't go smoothly:

1. Request an appeal - If you don't agree with the access decision or a planning decision, you may request an internal review from the NDIA. If the internal review upholds the decision, you can appeal the decision to the Commonwealth Government's Administrative Appeals Tribunal.
2. Make a complaint - NDIS ➔ <https://ndis.gov.au/about-us/contact-us/feedback-complaints>

