

# Digital inclusion

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## Key organisations

A range of organisations work in and influence the digital inclusion landscape, at multiple levels, from national to local.

### Good Things Foundation

[goodthingsfoundation.org.au](http://goodthingsfoundation.org.au)

The Good Things Foundation is a national digital inclusion charity, and the Australian Government's delivery partner in the Be Connected program - coordinating the online learning platform and Be Connected Network.

### Be Connected Network

[beconnectednetwork.org.au](http://beconnectednetwork.org.au)

[beconnected.esafety.gov.au](http://beconnected.esafety.gov.au)

A number of local organisations are part of the Be Connected Network and support digital inclusion, including

- Community centres
- Neighbourhood houses
- Training centres
- Libraries
- Universities of the Third Age
- Women's associations
- Seniors' computer clubs
- Ethno-specific seniors' clubs

To search for Be Connected partners in your area, use the online directory and map on the Be Connected Network website.

### Infoxchange

[infoxchange.org](http://infoxchange.org)

With a long history of supporting digital inclusion in Australia, Infoxchange is a not-

for-profit social enterprise that delivers technology for social justice.

### Connecting Up

[connectingup.com.au](http://connectingup.com.au)

Connecting Up (a subsidiary of Infoxchange) is a not-for-profit organisation that provides a variety of information, products, resources and programs, to connect the not-for-profit sector to the right tools and capabilities they need to fulfil their mission.

### The Australian Digital Inclusion Alliance

[digitalinclusion.org.au](http://digitalinclusion.org.au)

The Australian Digital Inclusion Alliance brings together over 400 businesses, government, academic and community organisations to accelerate action on digital inclusion.

### The Australian Communications Consumer Action Network

[accan.org.au](http://accan.org.au)

The Australian Communications Consumer Action Network (ACCAN) is Australia's peak telecommunications consumer body.

### Australian and Victorian Councils of Social Services

[acoss.org.au](http://acoss.org.au)

[vcoss.org.au](http://vcoss.org.au)

Australian and Victorian Councils of Social Services (ACOSS, VCOSS) are the peak bodies for the community services sector. They advocate for action to reduce poverty and inequality and are working to advance digital inclusion and technology for social justice as key public policy issues.

## Centre for Social Impact

[csi.edu.au](http://csi.edu.au)

The Centre for Social Impact (CSI) is a collaboration of three universities: UNSW Sydney, Swinburne University of Technology, the University of Western Australia. CSI contributes to Australian digital inclusion research, including the annual Australian Digital Inclusion Index.

## Australian Library and Information Association

[alia.org.au](http://alia.org.au)

The Australian Library and Information Association (ALIA) is the peak professional organisation for the Australian library and information services sector and is a strong advocate for digital inclusion.

## Analysis and Policy Observatory – Digital Inclusion Collection

[apo.org.au/collection/300014/digital-inclusion](http://apo.org.au/collection/300014/digital-inclusion)

The Analysis and Policy Observatory (APO) is an open access evidence platform – making public policy research and resources accessible and usable. The APO Digital Inclusion Collection contains resources about digital inclusion and digital engagement of particular relevance to Australia.

## Office of the eSafety Commissioner

[esafety.gov.au](http://esafety.gov.au)

The purpose of the Office of the eSafety Commissioner is to help safeguard Australians at risk from online harm and to promote safer, more positive online experiences.

## Assistive Technology Australia

[at-aust.org](http://at-aust.org)

Assistive Technology Australia is an information, education, and advisory centre providing impartial advice, information and leadership. They build capacity and optimise the value of assistive technology.

## Centre for Inclusive Design

[centreforinclusivedesign.org](http://centreforinclusivedesign.org)

Centre for Inclusive Design is a social enterprise, partnering to design systems, products, services and customer experiences based on inclusive principles. They support web accessibility and offer web accessibility training for staff.

## Victorian Department of Job, Precincts and Regions

[djpr.vic.gov.au/connecting-victoria/connecting-regional-communities-program](http://djpr.vic.gov.au/connecting-victoria/connecting-regional-communities-program)

The Victorian Department of Jobs, Precincts and Region delivers the Connecting Regional Communities Program which addresses the city-country digital divide, through regional Digital Plans.

## Telco Together Foundation

[www.telcotogether.org](http://www.telcotogether.org)

A registered charity that brings together the telecommunications industry.

## Work Ventures

[workventures.com.au](http://workventures.com.au)

Work Ventures is a social enterprise that supports digital inclusion by supplying refurbished laptops and computers at low cost.